



STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL
DARRELL V. MCGRAW, JR.
CONSUMER PROTECTION DIVISION
1-800-368-8808 or 304-558-8986

Press Release

FOR IMMEDIATE RELEASE

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Attorney General McGraw Announces Suit Against Superior Windows and WDS Marketing

Attorney General Darrell McGraw announced today that his office has filed a lawsuit against Superior Windows, Inc. and its President, Craig Carver, and WDS Marketing and its President, Teresa Carver. McGraw's office began investigating the business when his Consumer Protection Division began receiving complaints that the company unlawfully accepted payments without substantially performing the job and refusing to honor the warranties.

Superior Windows and WDS Marketing are located in Kanawha County and are in the business of selling and installing replacement windows, patio rooms and related goods and services. In January of 2007, Superior Windows changed its name to WDS Marketing and Teresa Carver replaced her husband as president of the company. Consumers complained their home improvement jobs were not properly performed. In his complaint, Attorney General McGraw also alleges that the businesses are not honoring express and implied warranties and do not provide a complete contract. WDS Marketing does not have a contractor's license and has failed to file a certificate of assumed name with the Kanawha County Clerk.

"Consumers who pay for home improvements expect to receive the goods and services they purchased," said McGraw.

"Superior Windows and WDS Marketing did not properly install or repair the products, leaving consumers with water leaking into their homes or defective windows."

Any persons wishing to file a complaint about a consumer matter or to alert the Attorney General about unfair or deceptive practices may do so by calling the Consumer Protection Hot Line, 1-800-368-8808, or by obtaining a complaint form from the consumer web page at www.wvago.gov.

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